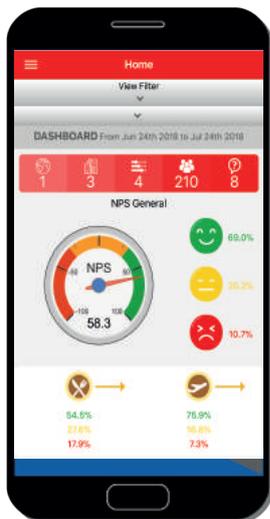




**The opinion of the users,
the evaluation of the professionals!**



A SYSTEM CAPABLE OF ANALYZING IN REAL TIME



* Our platform is available in Spanish, English, German and French.

CUSTOM DASHBOARD

Create reports based on your specific needs. From any device, filter your report, moving from a general analysis to a deeper analysis of the current situation of your organization. Stay informed in real time of what happens in each of your stores, and at the same time define alerts that allow you to receive instant notifications.

NOTIFICATIONS AND ALERTS SETTINGS

From the TADI platform, you can adjust alerts that allow you to constantly monitor your activity. In this way, avoid and anticipate possible problems in real time.



QUALITATIVE AND QUANTITATIVE ANALYSIS

WORD CLOUD

From a syntactic analysis, TADI allows you to obtain information about the words most used by your clients in a quick and easy way. This analysis helps identify the cause of customer satisfaction or dissatisfaction. The intelligence of the system learns by itself and maintains information to predict trends (predictive analysis).



* French Version

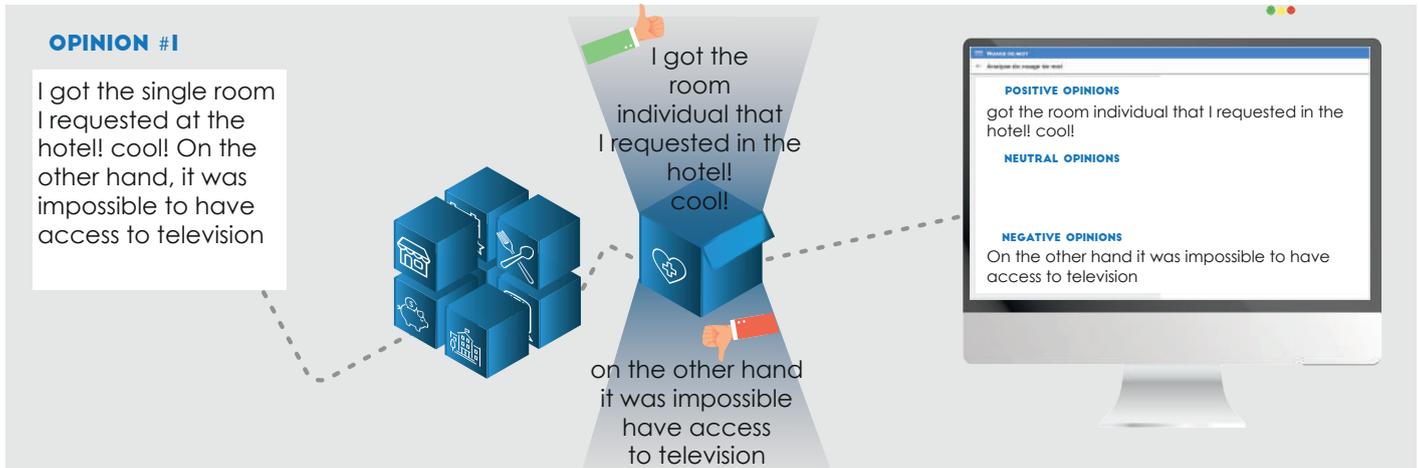
SMART DATA

It is interesting to know not only how many people are dissatisfied, but the real cause of dissatisfaction.

DESCRIPTION

TADI, is an intelligent system that can learn by itself in each exchange with customers. TADI automatically identifies the meaning of each comment and at the same time records the specific data of the vocabulary using a semantic and syntactic analysis algorithm based on Big Data (IA).

HOW DOES IT WORK?



WHAT'S THE SCORE? AN IN-DEPTH ANALYSIS

SEMANTIC ANALYSIS

Semantic analysis is the basis for understanding whether a comment left by a client has a positive, negative or neutral meaning, without the need for human interaction. This analysis is a real added value for institutions that seek to categorize the vocabulary of their clients. Customer reviews are a true "Smart Data" for their services.

I got the single room I requested at the hotel! cool! on the other hand it was impossible to have access to television

* Additional service not included in the standard package

SYNTACTIC ANALYSIS

From a syntactic analysis, TADI allows you to obtain information about the words most used by your clients in a quick and easy way. This analysis helps identify the cause of customer satisfaction or dissatisfaction. The intelligence of the system learns by itself and maintains information to predict trends (predictive analysis).



* French Version

TADI I.A IS NOT PART OF THE STANDARD PACKAGE^{El}

Semantic analysis goes beyond a basic analysis of qualitative type, this system is an additional service that can be configured to meet that need to fully understand your customers or employees.



What can we do to improve our services?

Your opinion

AN OMNICHANNEL SYSTEM

SOLUTIONS THAT ADAPT TO YOUR NEEDS

A tool to evaluate the quality of the services of your commercial, administrative or public premises, with the objective of continuously improving the satisfaction of your clients and / or employees



EXPORT YOUR REPORTS IN PDF OR EXCEL FORMAT

Once the report has been created and you believe you have the necessary information, you will have the option of downloading the report in PDF or EXCEL format directly from the TADI platform.

TADI ROLLER

Easily transportable and with a 5-day autonomy, you can use it during this period of time to carry out surveys. During the creation of surveys, TADI Roller offers you the possibility of adding images, pictograms and / or videos. It also has a multilingual voice synthesis system that will read aloud each of the questions. All this has been designed with the aim of creating a complete tool, which allows adapting to each type of audience so that, in this way, everyone can access to complete their surveys.



TADI TABLETTE

Do you want to carry out detailed studies on the satisfaction of your clients and / or employees? Are you looking for a collection channel that is capable of using any type of survey?

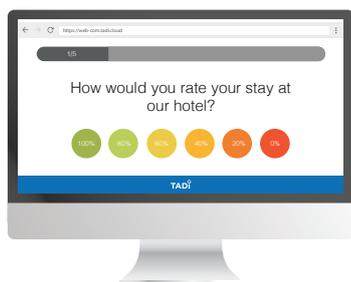
TADI Tablette is completely customizable and has all types of surveys specific to your needs (NPS, open questions, closed questions, percentages ...).



TADI CLIENT (APK)

Do you already have some type of collection channel, but are you interested in our operating system? Would you like to improve the performance of the system you currently own?

TADI Client is the solution capable of integrating to its terminals and / or of providing advantages aimed at the continuous analysis of customer satisfaction.



TADI MAIL Y TADI FLIGHT

TADI Mail is the tool that will allow you to carry out surveys by email, through the TADI platform.

TADI Mail is a safe way to create even more complex surveys and with a specific objective, according to your needs (NPS, open questions, closed, percentages ...).

Likewise, it is possible to create surveys from the platform and generate a QR Code, in order to share it and that your customers and / or employees can simply scan it and complete the survey.

TADI: SUCCESS STORY - NEWREST

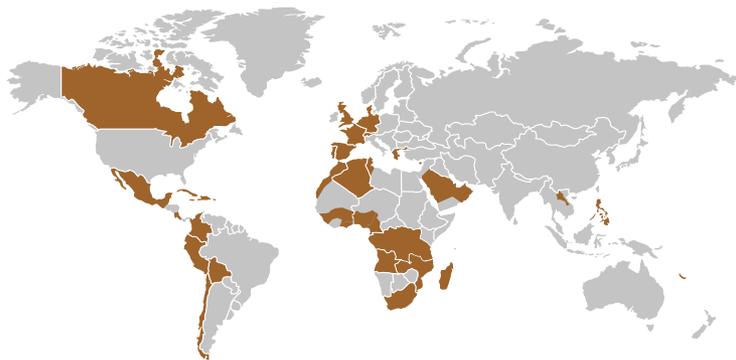
In mid-2016, the adventure of TADI began to make its way into the catering sector in France. The first company that showed interest in our system was Coralys (company of the Newrest group), who acquired different types of data collection channels to carry out the analysis of customer satisfaction directly from our platform.

This first test of the TADI system, became the basis of a proof of concept of a larger scale throughout the French territory, all with the aim of evaluating its usefulness and studying the added value it could bring to the organization

RESULTS 2018



FUTURO DE TADI



Since the beginning of 2017, our alliance with the Newrest Group continues to strengthen and evolve in the different sectors of activity in which this multinational is present. Today, we are in the process of accompanying you in the implementation of TADI at the global level of the organization.

Newrest has only one goal in mind, to have access to a system that allows them to have a visibility of their activities in the 4 continents where they are present.

NEWREST GROUP

It is one of the world leaders in catering services. Present in 49 countries around the world. Delivering more than 1 million meals daily, distributing its activity in 5 large sectors.

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